

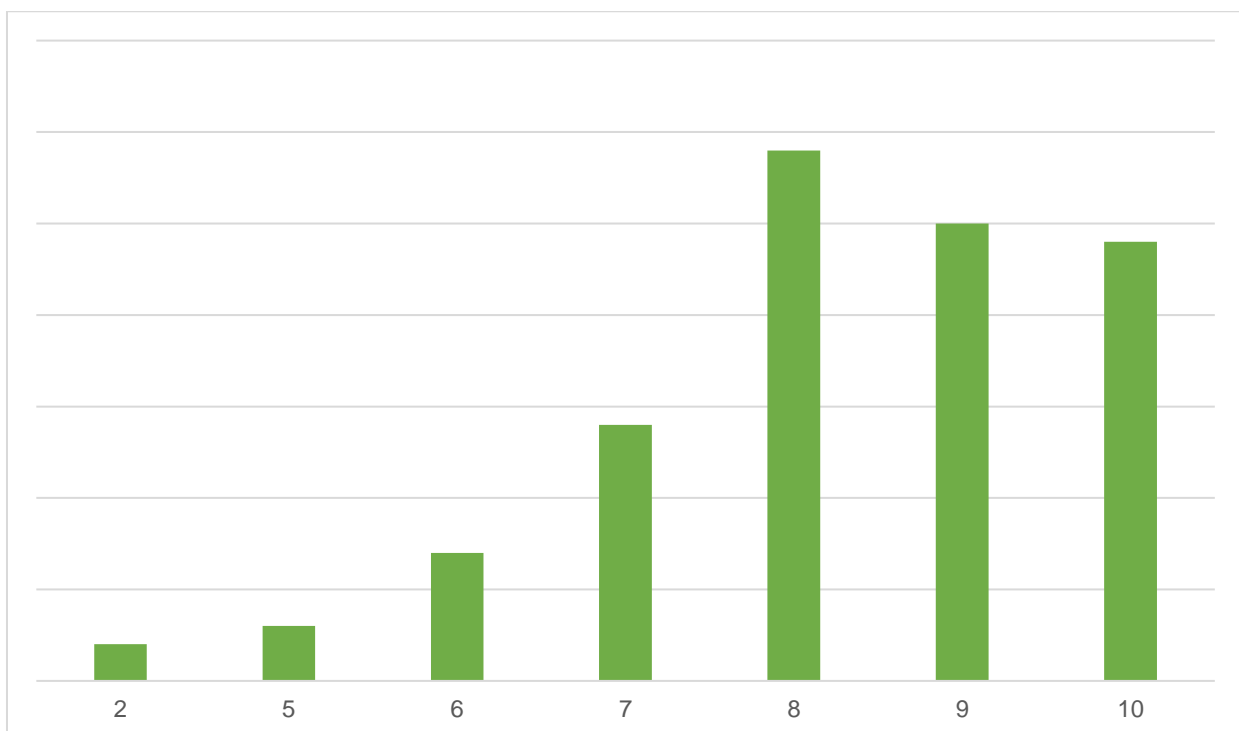
Customer satisfaction report Vepo Cheese

Key results

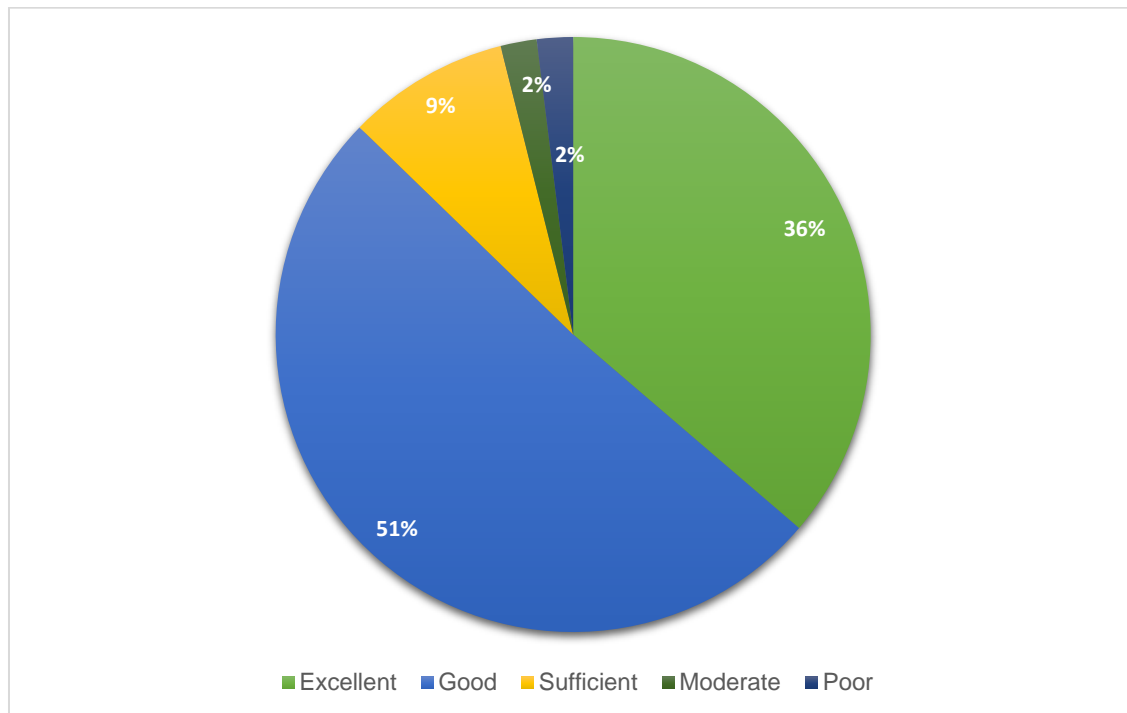
How likely is it that you will recommend Vepo Cheese to your colleagues, customers or other companies (score 0-10)?

The NPS score is calculated by subtracting the percentage of detractors (those who gave a 9 or higher) by the percentage of detractors (those who gave a 6 or lower).

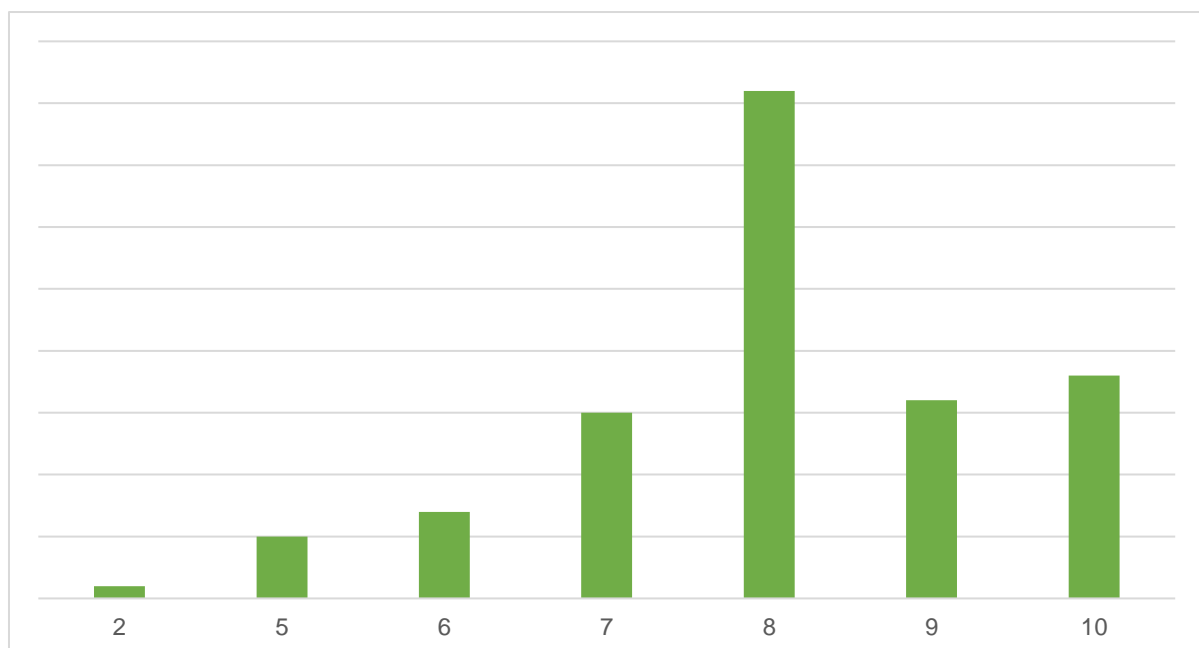
This year Vepo Cheese has received an NPS score of 36%.



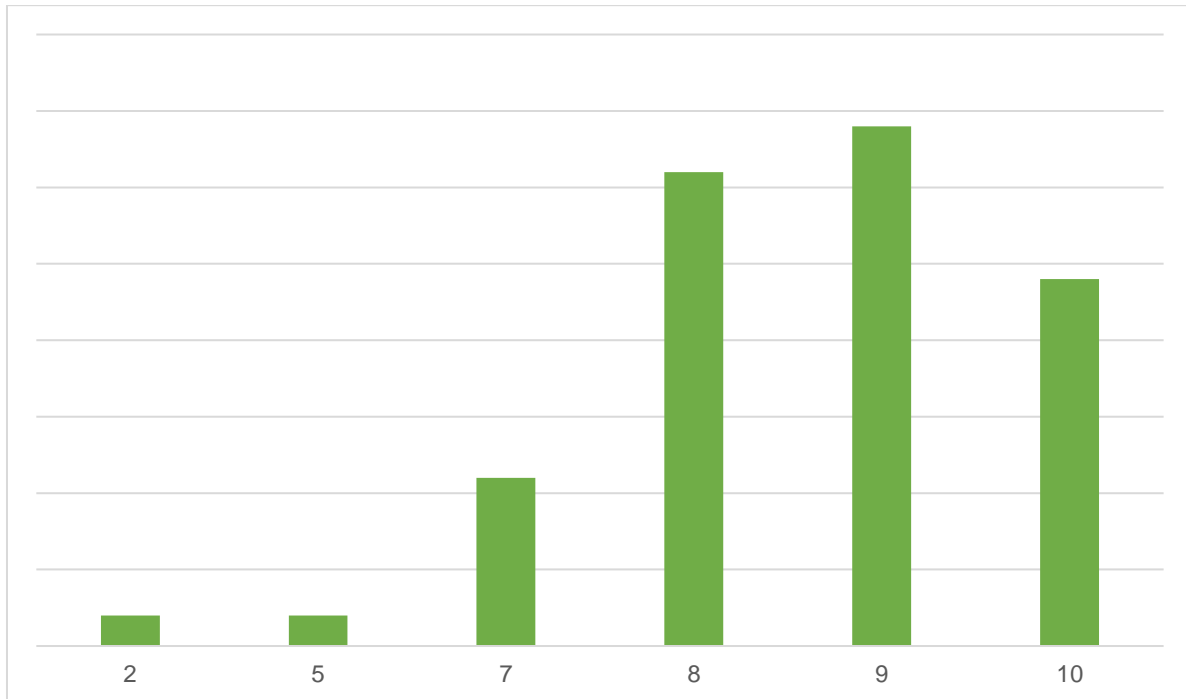
How do you experience the response time of Vepo Cheese / your contact person in relation to complaint handling?



How would you rate our product range (score 1-10)?



How would you rate the quality of the products we supply to you (score 1-10)?



How important is sustainability as a theme for you as a customer of Vepo Cheese (score 1-10)?

